



*Washington Suburban Sanitary Commission
Systems Inspection Group
Customer Notification*



July 18, 2012

C/O DH BADER MANAGEMENT
14435 CHERRY LANE COURT, SUITE 210 31
LAUREL, MD 20707

RE: Contract No. PM5182A11 (TASK ORDER #18 – CI5127B11)

DEAR WSSC CUSTOMER,

Starting within the next few weeks, and lasting for a period of approximately 4 months, a company under contract with WSSC will begin some important work in your neighborhood. This work is part of a broad WSSC program to modernize older sanitary sewer mains. Those mains that have started to show their age will be rehabilitated to eliminate points of age damage defects and to restore the carrying capacity of the pipeline.

The Sewer Mains will be rehabilitated by using one of two methods; open cut excavation or lining. Customers that are connected to the sewer main being rehabilitated will be notified 48 hours in advance of said work. You will be notified at that time which method will be used.

In conjunction with the mainline work, it might be necessary to rehabilitate the individual sewer lateral connection to your home, from the mainline in the street to your property line. This can be performed by either using the same lining technique stated in the previous paragraph or by excavating the existing sewer lateral connection and replacing it with a new pipe. The method of rehabilitation will be determined after an evaluation of the current condition of the lateral connection. Each customer will be notified approximately 48 hours in advance of the pending work. If lateral replacement is the required method of rehabilitation, there will be some unavoidable impact to existing vegetation (i.e. trees, grass and shrubs) and paving (i.e. roadway, sidewalk and driveway apron). All impacted areas will be restored after construction to as close to existing conditions as possible. Trees in the public rights-of-way that are close to the location of the existing lateral will most likely have to be removed due to root damage caused by the excavation. Replacement trees (saplings) are planted at locations further from the lateral connection alignment to prevent the occurrence of future root intrusion into the lateral connections.

We are providing you with this notice to prepare you for the arrival of interesting equipment for a temporary stay in your neighborhood. Also, because some of this work has to be performed during the late evening and the early hours of the morning when customer sewage flows are relatively low. There may be some night time noise and bright lights associated with the "lining" process. On residential streets, the setup of this large and complex equipment may cause some adjustments in parking and neighborhood driving patterns. But every effort will be made to minimize traffic inconvenience and to maintain appropriate signs to assure road safety in the vicinity of the Contractor's work area.

If problems develop in the course of this work you can deal directly with the on-site representative, Inspector Anthony Ekweozoh at 301-206-4320. If the Inspector is unavailable, please contact me at my office, 301-206-4307 weekdays, from 7:30 a.m. to 3:30 p.m. Should a problem arise after hours or on weekends, you should contact the WSSC Radio Room at 301-206-4002 (24 hours a day), and refer to "sewer lining" work. They will contact the appropriate personnel to rectify your problem.

Please recognize that there may be some temporary, short-term inconvenience, but this will be minor compared to the alternative of excavation and installation of a completely new sewer. The WSSC and its Contractor appreciate your cooperation and understanding.

Sincerely,

Dave Newberry
Contract Manager
Email: dNewber@wsscwater.com
Phone Number: 301-206-4307